



Playing Closed Captions in Video Downloaded from UnitedStreaming

Step 1 - Download both the video and the captions

- Locate the desired video at UnitedStreaming
- From the video play screen, click the link "Show Media Controls" in the upper right-hand corner of your window
- Check the box that appears labeled "Enable Closed Captioning"
- Download the video by right-clicking the  button next to the desired video clip (note the file name that you give this file)
- Download the captions by right-clicking the  icon next to the desired video clip into the **same folder** that you saved the video file (the **file name must be the same** as the video file you downloaded in the previous step - only the extension is different).
- You should now have 2 files downloaded into the same folder with the same file name and different file extensions (yourfile.asx and yourfile.smi)

Step 2 - Play the video in Windows Media Player

- Open Windows Media Player
- Choose Play > Captions and Subtitles > On if available
- Choose File > Open and navigate to the saved video file
- Play the video. The captions should appear below the playing video.

What to do if the captions don't play after all this...

- Be sure your Windows Media Player is up to date - with WMP open, choose Help > Check for Player Updates. If updates are available they will install automatically.
- In Windows Media Player choose Play > Captions and Subtitles > Defaults ... > Captions and Subtitles > Closed Captions
- In Windows Media Player choose Tools > Options > Show Local Captions When Present
- From your desktop open My Computer and choose Tools > Folder Options ... > File Types > scroll down to SMI. If the details show that it opens with anything other than Windows Media Player, click Change and scroll to select Windows Media Player
- With all of that checked try again and captions should play properly.