










Go to: www.trsactivecareetna.com Click on: Find a Doctor or Facility (green box).

TRS-ActiveCare WebsiteSite MapAdjust text size:   



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Welcome TRS-ActiveCare Plan Participants!

This website provides an overview of the 2014 – 2015 TRS-ActiveCare plans. You can learn how the plans work. Try out helpful tools. Get up-to-date, personal plan information.

If you need help, we're always just a phone call away. Call TRS-ActiveCare Customer Service at **1-800-222-9205** and speak to an Aetna Health Concierge.

Bulletin Board


TRS-ActiveCare Customer Service

Call 1-800-222-9205 and speak to an Aetna Health Concierge for

- Answers to questions about benefits
- Help finding care and services
- Connecting with [wellness programs](#)
- Finding online resources

Call 1-800-222-9205, Monday-Friday, 8am–6pm CT

1234II





Coverage


[2014-2015 TRS-ActiveCare Plan Highlights](#) [PDF]
[Transition Coverage Request](#) [PDF]


Get Started

[Take a tour](#) of Aetna Navigator
[Ask Ann Tour](#)
[Find a Doctor or Facility](#)


 TRS-Care Website (for Retirees)

 TRS-ActiveCare Website


 HMO Plans

 Caremark


All the help you need


**TRS-ActiveCare Customer Service**


1-800-222-9205
Monday-Friday, 8am-6pm CT


 Secure Member Website

Register on Aetna Navigator

 Find a Doctor or Facility


 Obtain a Temporary ID Card

 Quick Access Caremark

 Get Help 24/7

24 Hour Nurse Information Line
1-800-556-1555

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Please read this section carefully. Not only does the TRS ActiveCare Medical Plan Option enrolled in impact the provider network you have access to, the county you reside in may also have an effect on your in network providers. This is especially true on TRS ActiveCare Select (the new plan option for the 2014 - 2015 plan year).

Welcome to Aetna's Participating Provider Directory for TRS-ActiveCare

This site has been created especially for TRS-ActiveCare. It provides quick and easy access to provider directories for the medical plans administered by Aetna. You can also view detailed information about a specific provider, such as hospital affiliation, medical school attended, languages spoken and Network Affiliations, by clicking on the Provider Detail link.

Can't find your doctor? Members can nominate a doctor or hospital to be included in the Aetna network by calling TRS-ActiveCare Customer Service at 1-800-222-9205 and speak to an Aetna Concierge, and provide the following information:

Name of provider
 Address
 Phone number
 Provider specialty (For example: Internist, Dermatologist, etc.)

Choosing Your Plan

For 2014, the **TRS-ActiveCare 1-HD** and **TRS-ActiveCare 2** plans are Aetna Open Access Choice POS II plans, which work very much like a PPO plan. There will be a new plan option - **TRS-ActiveCare Select**. **TRS-ActiveCare Select** is a network-only plan similar to an HMO. This plan only covers care you receive from a network provider. **TRS ActiveCare 3** will no longer be available; you will be automatically enrolled in **TRS-ActiveCare 2** unless you make a new plan selection by August 31, 2014.

Important Note regarding TRS-ActiveCare Select:

When searching for providers in the TRS-ActiveCare Select plan, you must choose from a network based on where you live.

If you live in one of the following counties: Harris, Ft. Bend, Montgomery, Tarrant, Dallas, Denton, Collin, Ellis, Parker, Rockwall, Comal, Guadalupe, Bexar, Kendall, Hays, Travis, Williamson, the **TRS-ActiveCare Select** plan utilizes **Aetna's Whole Health network**. To find a network provider choose **TRS-ActiveCare Select/Aetna Whole Health** in the "Select a Plan" box and choose from the following list:

- Memorial Hermann Accountable Care Network (Harris, Ft. Bend, Montgomery)
- Baylor Scott & White Quality Alliance (Tarrant, Dallas, Denton, Collin, Ellis, Parker, Rockwall)
- Baptist Health System and Health Texas Medical Group (Comal, Guadalupe, Bexar, Kendall)
- Seton Health Alliance (Hays, Travis, Williamson)

If you do not live in one of the counties listed above, choose the Aetna Open Access **TRS-ActiveCare Select** plan.

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[Important information](#) for DocFind users who live in California, Massachusetts or Texas.

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***Required Selections**
***Search for:** Doctors (Primary Care)

***Type:** All PCPs

***Search in:** ☐ Zip Code ☒ County

*** COUNTY**

Denton

*** STATE**

Texas

[Find a County](#)
***Select a Plan:** Baylor Scott & White Quality Alliance (DFW Region)

 Don't know your plan? If you're an Aetna member, [sign in](#) to Aetna Navigator and we will select it for you.

SEARCH ➔

 Can't find what you're looking for? Try our [Advanced Search](#)
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