

Book Fairs App FAQs

What type of information is available in the Book Fairs app?

The app provides reading levels, appropriate age & grade level, book summary, price, videos, podcasts, awards, eBooks (Android™ only) and recommendations for similar titles.

Where can I download the Book Fairs app?

The app is available in the Apple App StoreSM and Google PlayTM. Search for “Book Fairs” to locate the app for download.

What devices can the app be used on?

The app is currently compatible with the iPad®, iPhone® and Android mobile devices.

How do I search for books in the Book Fairs app?

To search, select the search icon in the blue navigation bar and enter the title, author or ISBN in the search field. From search results, select any book for an overview, age/grade, complete reading levels, and more.

How do I scan a book cover?

Position your device over the book cover and select the scan cover option. You can also scan a books barcode.

Can I scan a book cover from the Book Fair flyer?

Although the app is designed to scan actual books, most book cover images can be scanned on the Book Fair flyer. If your scan does not return results, it may be due to the angle of the book or the density of the ink on the printed flyer. Be sure to center the book in the frame for best results.

Are all the books available in the Book Fairs app published by Scholastic?

No, the books found in the app are published by various publishers, including Scholastic. Most titles found at the Book Fair will display information within the app.

Can I create a wish list?

Yes, you can create a wish list by selecting the Wish List button while viewing any title.

Will I get results from any book I scan at the Book Fair?

The app contains over 4,000 books from current and past Book Fairs, but some titles may not be available in the app and therefore will not return any results when scanned.

When I scan a book cover or barcode, I get no results.

In order to receive scan results, you must be connected to the internet. If you are receiving an error message when scanning books, ensure that you are connected by checking your device settings. If you are connected, but are still experiencing difficulty with the scanning functionality, try switching from a Wi-Fi connection to a cellular connection. When possible, avoid book cover glares during scanning, which can hinder your results.

Can I scan any QR code with the Book Fairs app?

No, the app will only return information on Book Fair QR codes. The app will not read other QR codes.

Book Fairs App FAQs, 3/12/14

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Does the Book Fairs app collect any personal information?

No personal information is collected or stored while utilizing the app.

Can I purchase a book through the Book Fairs app?

Yes, you are able to purchase books directly from the app. *Note – not all titles are available for purchase.* To make a purchase, add a book to your wish list. Then select the purchase button at the bottom of the screen. Click the checkout button. Proceed by finding your school's Online Book Fair, leaving the Book Fair App, to complete purchase. You can return to the Book Fair App at any time. All purchases will be added to the total Book Fair sales. All purchases ship for FREE to the school at the conclusion of the Online Fair.

Can anyone place an order through the Book Fairs app?

The app is designed to be a resource to assist Book Fair shoppers in finding the right-fit books for their children. To place an order using the app, the school must have an active Book Fair, as all orders ship to the school for distribution at the conclusion of the school's Online Fair. A recipient at the school must be identified when placing an order. Note: not all books are available for purchase.

Why does the app ask for my birthday when I proceed to purchase a book?

Purchasing from the app is for adults only. An age screener is in place to comply with COPPA regulations that restrict minors from purchasing online.

Does the school get credit for book purchases made through the app?

Yes, all book purchases made through the app are included in the total Fair sales.

Who can I contact if I have trouble with placing an Online Fair order through the app?

All order questions and issues can be directed to Book Fairs Customer Care from 8am to 6pm EST, Monday -Friday.

E-mail: onlinefair@scholasticbookfairs.com

Phone: 1-877-627-2515

How long will book purchases made through the app take to be delivered?

All orders ship together to the school at the conclusion of the Online Fair. Shipping time generally takes 5-10 days from the last day of the Online Fair.

When purchasing, what if I cannot find my school?

Only schools with active Online Fairs display when finding your Fair during purchasing. If your school is not found, most likely your school's Online Book Fair is not open. To verify the dates online shopping is available, check the Find a Fair page: www.scholastic.com/fair or contact your school's Book Fair chairperson. You can also contact Scholastic Customer Care from 8 a.m. to 6 p.m. EST, Monday-Friday.

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Phone: 1-877-627-2515

What if I select the wrong school when purchasing a book?

By selecting a school when placing an order, you are determining where your book order will be shipped. Your school name and address will be listed at the top of every page during checkout. If you realize that you selected the wrong school, please contact Customer Care to make a correction to your order. Customer Care is available from 8 a.m. to 6 p.m. EST, Monday-Friday.

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Phone: 1-877-627-2515

Are eBooks available in the Book Fairs app?

Yes, eBooks results can be found by using the “Search” feature for Android devices only.